



Allegany County Sheriff Office Joins NYSSA's Video Program!



Deploys New Video Training Solution

Allegany County Sheriff Rick Whitney, Undersheriff Kevin Monroe and IT Director Keith Hooker have deployed 3 portable video systems in the county using the NYS Sheriffs' Association (NYSSA) Public Safety & Justice Portal video cloud network (hosted by CDW-G and using Cisco video endpoints).

The Problem: The County saw a need to improve its training services and wanted to look at video Telepresence as an option. CDW-G and Cisco worked with the County to understand their requirements and subsequently designed a mobile solution to meet their needs.



Cisco SX-20 video unit with dual screens

The Solution: The County invested in three Cisco SX-20 conference room video systems mounted on rolling carts. Dual 60" displays were used to communicate both the video presenter and deliver content. One of the displays is a multi-function smart-board device that can be used for sharing multiple media content including white-board drawings

The Results: Training usage to deliver such classes as enhanced educational services for inmates, enhanced training for sheriff's office staff and partnering with the county EMS council in providing training for an upcoming paramedic course are targeted. County departments planning to use the service include the Sheriff Office, Employment and Training and a local training service called Literacy West. Other departments may be joining as well.

Does Your Sheriff's Office Seek Improved Communication and Collaboration?

With NYSSA's Collaboration Network, developed by Cisco® and CDW-G, law enforcement can dramatically improve the speed and effectiveness of communication and collaboration within and between departments, as well as with partner organizations, to better serve and protect the public. To learn more, [Click Here](#)

